Provisioning a Galaxy Tablet

Factory Reset: (May be skipped in certain situations)

With the tablet turned "completely" off, not just the screen off.

Press and hold the **Volume UP** button on the right side of the tablet, then press and hold the **Power** button for 5 seconds.

Once you see SAMSUNG appear on the screen in white letters, you may release the **Volume Up** button.

The "Android system recovery" screen should appear in blue text on a black background. Use the **Volume down** button to scroll down to "wipe data/factory reset", then use the **HOME** soft button on the left side of the screen (side with charging port) to select.

A warning screen should appear as yellow text on a black background. Press the **Volume UP** button to continue.

Yellow text in the bottom left corner of the screen should state that the data wipe is complete, and the "Android system recovery" should reappear at the top of the screen in blue text.

With "reboot system now" selected, press the **HOME** soft button to Finish. The tablet will now reboot. (*First reboot after a factory reset will take much longer than normal*)

The tablet will have a series of basic question screens that it will require you complete to begin using the tablet.

You may just press **NEXT** until you see "Use Google location" then place a check on "Use GPS satellites" and press **NEXT** again until it becomes **FINISH** and press **FINISH**.

You should now see the standard Android Home screen with the default icons on screen ect., your tablet is now ready to begin provisioning.

Android system settings:

Depending on the version of Android your tablet may have installed, the location of the Applications button may differ. Once you find it on your screen, press **Applications** (or Apps) and find **Settings** (usually has a gear icon).

*Note: The following settings listed are ONLY the settings relevant to TranAir.

Wireless and Network:Wi-Fi settings : Wi-Fi = Unchecked
Bluetooth settings: Bluetooth = ON if they have Bluetooth hardware.

This is also where the tablet should be paired with point of sale. (if required)

Display: <u>Screen timeout:</u> = 1 hour (Max)

Location and security: <u>Use wireless networks</u> = OFF <u>Use GPS satellites</u> = ON

Applications: Unknown sources = ON <u>Development:</u> <u>USB debugging</u> = ON <u>Stay awake</u> = ON

Loading TranAir & TranAirLock:

*Note: Galaxy Tabs require an external micro SD card be in stalled in order to be able to download software from the web or our update servers. (This is located in the bottom right side of the tablet, with the charging port facing down.)

<u>TranAir</u>

- 1. At the Android Home screen, in the bottom left corner of the screen, launch an icon labeled Browser with a globe icon.
- 2. Tap the address bar at the top of screen and new window allowing you to type a new web address should appear. Type in "update.tranware.net" without the quotes and press enter. A page labeled "Index of /" should appear.
- **3.** Download the newest version of TranAir (*example: tranair.1.108c.apk*) and a small notification icon should appear in the upper left corner of the screen (*icon of an arrow pointing down toward a line*).

***Note** (Your company may be set to a specific version of TranAir for any of many reasons. These are located in the TranAir folder, under a folder sharing the same unique unit ID prefix for your company.)

- 4. Press your finger at the top of your tablet screen on the black bar containing the notifications, and pull it down. Find the notification that starts with tranair_____.apk and tap on it. (A replace application confirmation window will appear if you have already installed a version Tranair.)
- 5. A windows asking you if you want to install TranAir should appear. Press **Install** in the bottom left corner of the screen.
- 6. Once the application is installed, press **Done** in the bottom right corner of the screen.

***Note:** At this point TranAir is installed on your tablet and is ready to be configured. It is a good idea to setup and test TranAir with all of your equipment (*Meter, printer, credit card swipe*), and software options before locking the tablet down.

TranAirLock

- 7. At the Android Home screen, in the bottom left corner of the screen, launch an icon labeled Browser with a globe icon.
- 8. Tap the address bar at the top of screen and new window allowing you to type a new web address should appear. Type in "update.tranware.net" without the quotes and press enter. A page labeled "Index of /" should appear.
- 9. Download "tranairlock.1.0.apk" and a small notification icon should appear in the upper left corner of the screen (icon of an arrow pointing down toward a line).
- 10. Press your finger at the top of your tablet screen on the black bar containing the notifications, and pull it down. Find the notification that starts with tranairlock____.apk and tap on it.
- 11. A windows asking you if you want to install TranAirLock should appear. Press **Install** in the bottom left corner of the screen.
- 12. Once the application is installed, press **Done** in the bottom right corner of the screen.
- 13. Press the **Home** soft button at the bottom of the screen. A new window labeled "Complete action using" should appear. At the bottom of that window press and check the "Use by default for this action" check box. Then press on the TranAirLock option.
- 14. Your tablet should now be locked, and ready for service